HAvRel Website

Basic Training

https://havrel.honeywell.com/

Over 3,500 Users now
Including Internal and External Customers

For additional Advanced Training
Log into HAvRel And Go to the Help Menu
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Overview - HAvRel Website

- **HAvRel**
  - Honeywell Aviation Reliability

- **Purpose**
  - To provide quick access to reliability information on Honeywell units in the field.

- **URL**
  - https://havrel.honeywell.com

- **User Responsibility**
  - Do NOT share Honeywell proprietary and/or customer sensitive information with any external parties unless explicit agreements are in place allowing for such sharing to take place. Examples:
    - Don’t share Continental data with Southwest.
    - Don’t share Airbus data with Boeing.
    - Don’t share Continental’s Boeing fleet data with Airbus.
  - Use data provided responsibly.
    - If you are unsure of what report to run or how to interpret or use the data PLEASE contact anyone in the Product Reliability Group (See Contacts link).
  - HAvRel contains data Classified as Export Controlled, so exercise caution when using it.
Basics - HAvRel Website

• Log in
  – Password protected.
  – Use “Request Login” link to request access to site.
  – Expires after 30 minutes of inactivity.
  – Login is your Main LDAP account.
  – Login Country is also required

• Navigation
  – The blue bar on the left side of the page is the starting point to get to all locations on the site.
  – Additional Menus will appear to further narrow in on your desired area.
  – You can also use Visual Navigation which is an interactive Site Map.
• Visual Navigation
  – Provides a Site Map that contains active links.
  – Hover over each Icon to see what is available under the link.
  – Major Areas
    – Static Reports
    – Shop Data
    – Summary Data (MTBUR/MTBF)
    – MyHAVRel
    – Help/Contacts
  – Click the Icon to go to the page or report of interest.
• Categories
  – Over seventy total reports divided into several categories.
  – Hover over Categories to see the reports contained in each one.
  – Click on category to go to the reports available in that category.
  – Click on the desired report link to see report criteria page.

• Criteria
  – Enter the criteria you’re searching for in the corresponding text entry field.
  – “Hover” pointer over criteria entry field for additional info.
  – Click icon for additional help info.
  – Some reports have Advanced Criteria search fields.
    ♦ Click “Advanced Criteria” on the criteria page to show them.
  – The Date format is “MM/DD/YYYY”.
  – Click “Show Report” it render report.
• Criteria (cont’d)
  – The wildcard character (*) can be used anywhere in the search text in any search field (except Date fields).
    ♦ E.g. To get results for all part numbers starting with 066-50000 enter “066-50000**”
    ♦ E.g. To get results for all 737 Aircraft enter “737**”
  – Tip: When searching on Customer Name, since no standard customer naming convention exists, use wildcards to get best match.
    ♦ E.g. To get all results for American Airlines enter “American Airline*” to include any possible occurrences of variations like American Airlines, American Airlines Inc., American Airlines Ltd., American Airlines Corp., etc.
  – Use of Booleans (OR, AND) are allowed.
    ♦ E.g. To see results for part number 4055907-903 or any part number starting with 066 enter “4055907-903 OR 066**”
    ♦ E.g. To see results that contain “FLUCTUATE” and “NEEDLE” enter “**FLUCTUATE* AND *NEEDLE**”

Wild Cards & Booleans
• **Layout**
  - Header and footer are standard for each report
  - Header contains report title, disclosure notice and criteria block
  - Criteria block contains criteria for the current report. The Modify criteria Button brings up the criteria page for the current report to allow changes.
  - The body of the report varies depending on the report type selected.

• **Related Reports**
  - Provides one-click access to reports related to the currently displayed report.
  - Passes all existing criteria to the selected report without the need to reenter criteria.
• Related Reports (cont’d)
  – If the requested report does not recognize one of the criteria passed, the criteria page for the report will appear containing whatever criteria is recognized by the report and a warning, “Criteria from the Originating Report cannot be fully applied to this report. Verify and Enter Any Additional Criteria Here. “

• Sorting
  – Sorting capabilities are provided in many reports.
  – Use the sort widget above each column to select the sort order and direction.
  – Click the Sort Columns button when ready.
    ♦ E.g. To sort a Repair Records report to see any repeat returns of serial number ordered by date, select “1st” and “^” (Ascending) for the Serial Number field and “2nd” and “^” for the Received Date field.
  – Sorting Does Not change the existing criteria for the current report.
• **Drill Fields**
  - Several reports show data in fields that are “drillable”.
    - These show up in the returned data as clickable links.
  - When clicked, the report is reloaded with the criteria for that field set equal to the value that was clicked.
    - E.g. For a piece part report that showed various piece parts replacements on 066-5000 returns, click on 30090013-0502 to see only replacements of that piece part.
  - Drill Fields Do change the existing criteria for the report.

• **Downloading data**
  - Many reports provide a method for downloading data in a comma separated value (csv) file.
  - Look for the “Download .CSV File” link.
Static Reports - HAvRel Website

• Static Reports
  – Report, “Snapshots in Time” that have been delivered to the customer.

• Current Static Reports
  – Provides the latest copy of each report in the Category.

• Archived Static Reports
  – Allows access to all reports available in the Category.
• Static Report
Search/Find a Static Report

– Enter a portion of any bit of data you have about the report.

– i.e.
  – APU – retrieves all reports with APU in the meta data
  – Parsons – retrieves all reports created by Charlie Parsons
  – 737 – retrieves all reports which have 737 in the meta data
  – Once the Static Reports List is returned, click on the report you want to view.
  – The report will then be displayed.

– If you have Questions, click the Originators Name to send them an email.
### Printing
- The default printing setup on most browsers should work well in most cases.
- Some reports contain very wide content. If the reported you’re printing falls off the page try the following:
  - Adjust page margins.
  - Switch from Portrait to Landscape.
  - Select a larger paper size.
- To print reports exactly as they appear in the browser window turn printing of background colors and images on.

### Which report to use?
- If you are unsure of which report to use or how to use it, **PLEASE** contact someone in the Product Reliability Group (see Contacts). Inappropriate sharing of data can lead to legal problems.
• **Feedback page**
  
  – If you cannot find what you need on HELP or in the FAQs or in the Terms section of Help:
    * Use the feedback page to provide any feedback including questions, problems, requests, etc..
    * Feedback can be anonymous if desired, although to answer questions or respond to requests, we will need some way to contact you.
  
  – For items unrelated to RM&SS Reporting please call: The Honeywell Customer Response Center at 877-436-2005 for assistance.

• **Contacts**
  
  – Feedback can also be provided via the contacts page.
  
  – Click on a picture will allow sending an email directly to that person.
Thank You

You have Completed HAvRel Basic Training

For additional Advanced Training
1. Log into HAvRel
2. Go to the Help Menu
3. Click on the: HAvRel Advance Training Link

Site URL: https://HAvRel.Honeywell.com